

ISO 9001:2015

Documentation of Internal and external interested parties

Needs and Expectations of the interested parties

Internal and External issues

Roles, Responsibilities and Authority to be defined in for the organization

Customer focus methods- compliance of legal and statutory requirements

Risk analysis of the system and finding opportunities to grow the business and reduce risk level

Defining quality policy

Defining quality objectives, their tracking and plan to meet the requirements. Tracking the status of achievement of objectives

Planning of method of controlling the changes in the system due to changes in one part of the system.

Identification of all resources (Man, Machine, and other required resources)

Calibration of the equipment which are required for the control of quality of the product.

Organization knowledge upgradation.

Competence evaluation of the employees of the organisation and training calendar, training record and evaluation henceforth and keeping the records

Awareness of quality policy, objectives, process and other relevant information to the employees of the organization.

Internal and external communication relevant to the quality management system with Internal and external interested parties.

Documented list of all records and documents maintained for supporting the ISO 9001 system in the organization.

Outsource process identification and control on them to meet the requirements of the quality system.

Planning procedure for review of the whole system.

Documentation of the customer complaint and resolving of the complaints and customer feedback and action on it.

Follow of legal and statutory requirements.

Planning, development, verification and validation of any product designed by the company. (this shall not include any item which is referred by some book or customer)

Documentation of vendors/suppliers for raw materials, evaluating them and then revaluation.



Control of the parameters used to manufacture any item during the process. And keeping a record of the same,

Identification and traceability of the product being manufactured and delivered.

Method of controlling of the property belonging to the customers.

Maintenance of the raw material, inprocess material and final materials.

Documentation the Method of minimization of the rejected material at any stage. And keeping the record.

Quality parameters to check the quality of the products an raw material and final.

Analysis of customer satisfaction ratio.

Internal audits and management review meeting on the agenda points described in the standard,.

Analysis of whole system being monitored and tested.

For More Details and requirements, Contact



ISO 9001- QMS

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